

Blackpool and The Fylde College

Student Transfer Plan

2019/21

Contents

| | |
|--|----------|
| Introduction | 2 |
| Types of transfer..... | 2 |
| A transfer triggered by the College’s Student Protection Plan | 2 |
| A transfer to an alternative provider from the College..... | 3 |
| A transfer from an alternative provider to the College..... | 3 |
| A transfer between programmes at the College | 3 |
| Refund and Compensation | 4 |
| Advice and Support..... | 4 |
| Feedback and Contacts | 4 |

1. Introduction

All providers of higher education in England are required to publish their arrangements for student transfers between higher education programmes of study and between providers. This is in accordance with the Higher Education Research Act 2017 and is monitored by The Office for Students. This includes defining how providers facilitate, encourage and promote awareness of their transfer arrangements. The purpose of this plan is to facilitate continuation and quality of study for all students whenever a risk to continued study arises.

Subsequent references to 'the College' in this plan refer to Blackpool and The Fylde College (B&FC).

2. Types of transfer

This document sets out the College's institutional arrangements for students to transfer between institutions, including arrangements for students transferring into and from B&FC.

There are a number of ways a student can transfer. For the purposes of this document, they include:

- a. Transfer triggered by B&FC's Student Protection Plan
- b. Transfer to an alternative provider from the College
- c. Transfer from an alternative provider to the College
- d. Transfer between programmes of study at the College

a. A transfer triggered by B&FC's Student Protection Plan

In the event of a transfer being triggered by the Student Protection Plan, the College will firstly aim to teach-out all students on their current course. If this is not possible, the Director of Higher Education (or their nominee) will establish a team appropriate to the transfer, and will have oversight of the production of an action plan to ensure a fair and equitable outcome for all students affected. The team will devise a plan that will include:

- i The details of the transfer
- ii Allocation of an appropriate manager
- iii Selection of a Students' Union representative
- iv Identification of any additional stakeholders
- v Identification of any risks or likely implications for students
- vi How the plan is to be communicated
- vii The support and advice plan for students and the timescales involved

b. A transfer to an alternative provider from the College

As a consequence of events outlined in the Student Protection Plan or a student decision to transfer to another provider, B&FC would facilitate the transfer for any eligible student. Reasons may include, but are not limited to:

- i Programme of study or discipline closure
- ii Institutional closure
- iii Loss of designation
- iv Loss of accreditation
- v Student-led withdrawal

Should transfer to another provider be necessary B&FC will support arrangements to substantiate any successfully completed credit and any level attained or study undertaken as appropriate, so a student may transfer to another provider straight away or at a later date; this is provided through a digital student transcript. Where transfer of completed credit is not possible the student will receive a refund for all or, where appropriate, part of their previously claimed tuition fees in accordance with the Refund and Compensation Policy and Student Protection Plan (available on the College website).

Transfer from the College will be facilitated by the relevant programme leader supported by the HE Directorate.

c. A transfer from an alternative provider to the College

If events at another higher education provider trigger a transfer, or where a student elects to transfer to the College, B&FC will facilitate the transfer where an appropriate alternative programme of study is available. Due consideration will be given to:

- i Admission of students onto a similar programme of study, taking achieved credit, level attained or other study undertaken into consideration where appropriate, in accordance with B&FC's Admissions Policy (available on the website)
- ii Admission of students onto an alternative programme of study, taking achieved credit, level attained or other study undertaken into consideration, as appropriate. This will be facilitated through the relevant awarding body's recognition of prior learning (RPL) procedure.

d. A transfer between programmes at the College

Where a student makes a request to transfer between programmes of study, the College will facilitate transfer to a suitable alternative course, as appropriate.



Due consideration will be made with regard to the transfer of students onto a similar or alternative programme of study, taking achieved credit, level attained or other study undertaken into consideration, where appropriate. This will be facilitated through the relevant awarding body's recognition of prior learning (RPL) procedure.

Transfer between programmes of study at B&FC will normally be facilitated by the relevant programme leaders and the HE Directorate.

3. Refund and Compensation

Refund for all/ part of the fees and compensation will be made in accordance with B&FC's Refund and Compensation Policy and Student Protection Plan (available on the website).

4. Advice and Support

In the event of a transfer to or from B&FC, advice and support will be available to students individually or collectively. In the first instance, advice is available from the relevant programme leader.

In the event of transfer between programmes of study at the College, advice and support will be available to students individually or collectively. In the first instance, advice is available from the relevant programme leader(s).

5. Feedback and Contacts

If you have any insights, concerns or feedback in relation to transfer arising under the Student Protection Plan, contact Quality and Standards, using the following email: complaints@blackpool.ac.uk.

If you wish to discuss any transfer independently of a particular curriculum area, contact the College's Admissions Team, by email: admissions@blackpool.ac.uk. Additionally the HE Directorate can be contacted on email HEDirectorate@blackpool.ac.uk should any questions arise relating to a transfer.

