

'HAVE YOUR SAY'

Tell us how things are going –
Compliments, Complaints and Feedback

Our aim at Blackpool and The Fylde College is to provide an outstanding service and we welcome compliments and feedback from our students, parents, guardians, employers and members of the public about the services we provide at B&FC.

There are a number of ways to give compliments and feedback including:

- Surveys
- Forums
- talkback@blackpool.ac.uk
- By writing to B&FC

- Completing the compliments and feedback form – available at all main reception areas

Surveys and Forums are part of the BF&C quality cycle and from time to time you may be invited to take part.

talkback@blackpool.ac.uk is an email address for sending compliments and feedback directly to the Quality and Standards Directorate who will respond accordingly.

'Have your Say' compliments complaints and feedback forms can be completed and handed back to reception staff.

NAME

ADDRESS

TEL NO.



Please tick Student Former student Parent Guardian Employer Public

Large empty rectangular box for providing feedback.

Blackpool and The Fylde College Degrees Awarded by



Accredited by

